

9.5 MATTERS OF CONSIDERATION – ECONOMIC DEVELOPMENT

9.5.1 Age Friendly Community Plan Version 2

Date of Report:	13 December 2016
Applicant:	Shire of Dalwallinu
File Reference:	GS/17 – Grants and Subsidies – Age Friendly Communities CS/44 – Service Provision – Age Friendly Community Plan
Previous Meeting Reference:	CS&ED Committee 16 January 2016, 18 October 2016 Full Council 25 October 2016
Author:	Tess JoynerSlot, Strategic Projects and Marketing Officer
Senior Officer:	Jean Sutherland, Chief Executive Officer
Voting Requirements:	Simple Majority
Disclosure of Interest:	Nil
Attachments:	Action Plan; Dalwallinu Age Friendly Community Plan Version 2

Purpose of Report

To receive the Age Friendly Community Plan Version 2, and to determine how and when the actions identified can be resourced and implemented.

Background

The Shire of Dalwallinu received \$10,000 funding from the Department of Local Government and Communities to undertake research following the Age Friendly Communities Framework and processes as outlined in the Department's publication, Age Friendly Communities: A Western Australian Approach. This included the identification of age-friendly features, barriers, and suggestions for improvement, against each of the following essential features of an age-friendly community:

1. Outdoor spaces and buildings
2. Transport
3. Housing
4. Social participation
5. Respect and social inclusion
6. Civic participation and employment
7. Communication and information
8. Community support and health services

The scope for this project was;

- Project definition, stakeholder identification and engagement planning
- Research and review of relevant existing plans, publications and demographic data
- Compile a relevant and current community profile
- Conduct a desktop asset-mapping of services and facilities for seniors,
- Establish a local Reference Group to help deliver engagement and planning activities.
- Collation and analysis of data
- Identification of features, barriers and improvements including a needs analysis for infrastructure and services
- Comprehensive consultation report
- Preparation of draft and final Age Friendly Community Plan

Policy Requirements

Nil

Legislative Requirements

Nil

Strategic Implications

Outcome 1.1 – Enhanced and expanded medical and other appropriate health services

Outcome 2.4 – Increased housing development

Outcome 4.1 – Improved communications/consultation across all towns with a variety of methods

Outcome 4.1.1 – Engage the community in decision making and shared responsibility to achieve our goals.

Outcome 4.4 – Strategic alliances to best serve Dalwallinu

Sustainability Implications

Environment

Nil

Economic

Increased level of services and provision for specific age related infrastructure will continue to support an ageing community to remain in the Shire and contribute to the Shire's economy.

Social (Community Consultation)

An 'Ambassadors Group' was formed comprising community members representing a cross section of people residing in different locations within the Shire, members of different ages, interests, industries of employment and representatives employed within the local aged care and health sector. This group assisted in the identification and delivery of engagement and planning activities and assisted in promoting and encouraging local residents to participate in workshops and complete the survey.

Overall there were 166 participants including:

- 12 project Ambassadors
- 129 survey respondents
- 19 residents who participated in workshop focus groups
- 4 individuals representing 5 service providers who were interviewed one-on-one or provided their service details via questionnaire

Financial Implications

This project was supported by the Department of Local Government and Communities to the value of \$10,000 with a further \$10,000 by the Shire and \$10,000 in-kind of the Strategic Projects and Marketing officers' time. The implementation of the actions recommended need to be costed and a determination made on how any of these might be funded.

Comment

This Age Friendly Community Plan not only satisfies the requirements for funding from the Department of Local Government and Communities but also evidences a high level of community engagement resulting in recommendations and feedback with regard to the development, implementation and ongoing monitoring and review of the Age Friendly Community Plan.

The plan provides Council with community input into the future requirements and direction on services/facilities for the aged.

At a workshop held in November the Ambassadors prioritised the 30 actions identified in the plan, of which the Shire of Dalwallinu was deemed to be the 'leader' of 14, with an 'advocacy' role of 5 and a 'facilitation and support' role of 1. It is worth noting that whilst there are other 'key stakeholders' that were identified as the 'leaders' of certain actions, the Age Friendly Community Plan is still the Shire of Dalwallinu's plan to implement. Council now needs to consider the Ambassadors input and determine how and when any of the actions identified can be resourced and implemented.

Officer Recommendation

For Committee consideration and recommendation to Council to determine what future action is to be taken on the actions and strategies documented in the Age Friendly Community Plan Version 2.

Committee Recommendation/Resolution

MOTION 8745

Moved Cr AR Dickins
Seconded Cr RS Nixon

That Council endorse the ticked priorities in the attached Age Friendly Community Plan Version 2.

CARRIED 9/0

Outdoor spaces and buildings

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
OB1. Work towards community facilities, buildings and outdoor spaces being universally accessible, considerate of mobility issues for users and well maintained.	OB1a. Complete the age-friendly audit for outdoor spaces and buildings in each locality within the Shire to identify areas for improvement.	Shire of Dalwallinu	Local businesses AFAG CRCs	Partner Partner Partner	Low		✓			
	OB1b. Continue to identify and plan for physical improvements to Shire-owned building access and safety, parking, footpaths, shade, seating and lighting.	Shire of Dalwallinu	Govt. depts. and funding agencies	Partner	Medium	✓	✓	✓	✓	✓
	OB1c. Conduct audit of the provision of and access to public toilets (including disabled) in each locality.	Shire of Dalwallinu			Medium		✓			
	OB1d. Ensure all renovation and new construction works for Shire-owned infrastructure follows universal access design codes	Shire of Dalwallinu			High	✓				
OB2. Promote environments where senior community members continue to feel safe in their homes and moving about in our towns	OB2a. Advocate for regular police presence and encourage development of Neighbourhood and Rural Watch programs in our local communities	Local police	Local businesses Shire of Dalwallinu Comm. groups	Partner Advocate Support	Low					

Transport

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
T1. Enable seniors to safely travel to the places they need to go to access services, social activities and retailers.	T1a. Explore the feasibility of community transport options to provide a regular transport service within and outside the Shire for local seniors. Actively participate in the WDC Local Transport Solutions Project.	Shire of Dalwallinu	HACC Home Care providers Wheatbelt Dev. Commission RDA Wheatbelt Other Shires	Partner Partner Partner Partner Partner	Medium	✓				
	T1b. Review the provision of ACROD parking in each locality.	Shire of Dalwallinu	Dalwallinu Health Service Local Health Advisory Group	Support Support	Low	✓				
	T1c. Encourage HACC to better promote its transport service and eligibility criteria. Encourage local residents to volunteer as HACC drivers	HACC	Local Health Advisory Group	Support	Medium					
T2. Promote alternative options for seniors to access services where transport is not available	T2a. Promote and encourage the use of tele-health services by seniors. Support local CRCs and hospital to host have-a-go sessions for seniors.	Dalwallinu Health Service	CRCs Local Health Advisory Group Medical centre	Partner Partner Partner	Medium					
T3. Maintain roads within and linking our Shire to others to ensure safe routes for travel.	T3a. Continue to deliver our road maintenance and upgrade program.	Shire of Dalwallinu			High	✓	✓	✓	✓	✓
	T3b. Lobby Department of Transport for continuing upgrades of major road networks in our region	Shire of Dalwallinu	Department of Transport Wheatbelt Dev. Commission Local MP	Partner Partner Advocate	High	✓	✓	✓	✓	✓

Housing

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
H1. Explore and support the development of a diverse mix of affordable and flexible housing to provide our senior residents with appropriate accommodation options that enable them to remain living within our community	H1a. Conduct a detailed assessment of existing Shire-owned older persons' housing to determine fit-for-purpose and inform decisions on refurbishment, renovation or redevelopment.	Shire of Dalwallinu	Dalwallinu Health Service	Partner	Medium	✓	✓	✓	✓	✓
	H1b. Develop a business plan for upgrade / redevelopment/ expansion of existing, and/or construction of new 'older persons housing' and residential aged care in Dalwallinu*	Shire of Dalwallinu	Innovation Central Midlands Wheatbelt Dev. Commission WACHS / Dalwallinu Health Service Local Health Advisory Group NFP housing providers DoSS / Home care providers Private developers Dept. of Housing Landcorp Medical Centre	Lead/Partner Partner Partner Support Partner Support Partner Partner Partner Support	High	✓	✓	✓	✓	✓

* This is a complex action with overlapping considerations as follows:

- Explore the potential for small cluster (2-4) housing developments of two-bedroom independent living units (ILU)
- Residential aged care needs to be provided in facilities that are flexible to meet the changing needs of the resident (without having to move). This investigation needs to consider new models that incorporate ILUs that are also adaptable to residential aged care.
- Dalwallinu Health Service (HACC) and federally-funded Home Care providers will be integral to the service provision in these housing clusters.

Community support and health services

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21	
CH1. Advocate for the provision of appropriate in home and residential care services to assist our senior community members to age in place.	CH1a. Contact Home Care package providers and advocate for better distribution of packages across the region including for eligible residents in the Shire of Dalwallinu. Support providers to plan for projected growth.	Local Health Advisory Group	Shire of Dalwallinu WACHS / Department of Health Home Care providers Medical Centre Alzheimer's Australia	Advocate Partner Partner Advocate Partner	High						
	CH1b. HACC to monitor that service provision meets the needs of the growing aged population. Identify gaps and advocate for additional resources to service projected population growth.	HACC / Dal. Health Service	WACHS Local MP Shire of Dalwallinu	Partner Advocate Advocate	High						
	CH1c. Improve the promotion of the range of services provided and eligibility criteria to access the HACC program.	HACC / Dal. Health Service	CRC	Partner	High						
CH2. Ensure that local medical and allied health services adequately meet the health needs of our community including our seniors.	CH2a. Engage with the community to determine demand and willingness to fund for additional GP resources in Dalwallinu	Shire of Dalwallinu			High	✓					
	CH2b. Engage with allied health service providers including psychologist, dentist and physiotherapist and neighbouring Shires to assess potential for establishment of local private practice/s.	Local Health Advisory Group	Shire of Dalwallinu Shire of Moora Shire of Wongan-Ballidu Allied health providers Population Health	Facilitate Partner Partner Partner Support	High						

Social participation

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
SP1. Support the provision of a range of social activities, both formal and informal for older members of the community with consideration given to seniors who are restricted in mobility, and/or may be geographically or socially isolated.	SP1a. Continue to support local community groups including those that provide programs and services for seniors, through in-kind help, training, advice, assistance with grants and advocacy.	Shire of Dalwallinu	CRCs	Support	Medium		✓			
	SP1b. Encourage the CRCs to work together to explore educational, wellbeing and general interest programs targeted at seniors in our community.	CRCs				High				

Volunteering and employment

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
VE1. Respect the value, knowledge and skills that senior members of our community have and encourage volunteering with local groups and organisations where their interests and capacity matches the needs of the organisation.	VE1a. Support community groups to identify opportunities for seniors to volunteer in a manner appropriate to their skills, availability, capacity and mobility.	CRCs			Low					
	VE1b. Enable local community groups to better promote the volunteering opportunities that exist within their organisations.	CRCs	Wheatbelt Dev. Commission Shire of Dalwallinu	Partner Support	High					
	VE1c. Encourage the CRCs to assist volunteers to apply for WWC checks and Police clearances	CRCs			High					
VE2. Promote the value that mature workers can provide and encourage local businesses to provide appropriate employment opportunities for our senior residents seeking work.	VE2a. Share the Age-Friendly Community Plan with local businesses to encourage age-friendly considerations for their premises and employment practices.	Shire of Dalwallinu	Local businesses	Partner	Medium	✓	✓	✓	✓	✓

Respect and social inclusion

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
RS1. Encourage the inclusion of senior residents in community life through a range of activities, events and informal networks	RS1a. Encourage local schools to conduct intergenerational activities to involve seniors with school students	Local schools	Shire of Dalwallinu	Advocate	High					
	RS1b. Encourage local community and sporting groups to better promote their activities and events through a range of communication mediums	CRCs	Local community Local sporting groups Local businesses	Partner Partner Support	Medium					
	RS1c. Host a Community Facebook page that includes details of all local groups and services including who to contact for more information.	CRCs	Local community Local sporting groups	Support Support	Medium					

Communication and information

Community priority	Proposed actions	Lead	Stakeholders	Role	Priority	2016/17	2017/18	2018/19	2019/20	2020/21
COM1. Ensure that all residents, including our senior community members, have appropriate and timely access to up to date information	COM1a. Advocate for improved mobile and Internet coverage across the Shire.	Shire of Dalwallinu	Wheatbelt Dev. Commission Telstra NBN Dept. of Commerce RDA Wheatbelt Local MP	Partner Partner Partner Partner Partner Advocate	High	✓	✓	✓	✓	✓
	COM1b. Support and promote opportunities for seniors to learn about computers, the internet, mobile technology in a safe and supportive environment.	CRCs			Medium					
	COM1c. Actively seek information about community services available for seniors and promote through the CRCs and local newsletters	CRCs	Totally Local & Kalannie Kapers Dalwallinu Health Service HACC Medical Centre Local Health Advisory Group Shire of Dalwallinu	Support Support Support Support Partner Advocate	Medium					